

Robert Hanisko

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Education

Columbia University – B.A., Computer Science

New York, NY

Summary

Project and Program Leader with 20+ years of experience leading Agile delivery, PMO transformation, workflow automation, and AI-enabled business solutions. Proven track record delivering complex initiatives, optimizing operational processes, and aligning technology investments with business objectives.

Professional Experience

RMH Solutions LLC

Founder & Principal Consultant

Fort Lauderdale, FL

March 2026 – Present

- Founded AI-focused consulting and software firm delivering productivity and automation solutions.
- Developed business applications for expense, scheduling, contact, and marketing management.
- Leveraged Python, generative AI, and automation tools to accelerate solution delivery.
- Designed Jira workflows and dashboards to support job tracking, reporting, and business operations.

First American Financial

Agile Program Director

Remote

July 2022 – January 2025

- Built, staffed, and scaled the Agile PMO for Sequoia, an innovation group within First American.
- Led product delivery for 11 Agile teams supporting digital title insurance operations.
- Managed 7 Scrum Masters, Project Managers, and Release Managers driving execution.
- Implemented Jira-based automation rules, improving reporting data accuracy by 50%.
- Introduced GenAI-powered delivery optimizations, reducing Jira migration planning effort by 50%.

Warner Music Group

Senior Project Manager (Contract)

New York, NY

September 2021 – December 2021

- Led Agile initiatives for a data warehouse migration within the Global Technology PMO.
- Coordinated global teams of Developers, QA, and Business Analysts to ensure on-time delivery.

Radancy

Vice President of Project Management

New York, NY

November 2015 – July 2021

- Promoted from Project Manager to VP within 2 years, leading an enterprise Agile transformation.
- Established governance for 8 Agile teams supporting recruitment advertising and talent acquisition SaaS.
- Directly supervised 4 Agile Project Managers and provided Agile coaching for product delivery resources.
- Directed the Candidate Relationship Management (CRM) program, optimizing recruitment SaaS.
- Championed Scaled Agile adoption, introducing Scrum of Scrums and Program-level Sprint Reviews.
- Supported key accounts including UPS, Disney, Amazon and Capital One.

Slalom Consulting

Project Manager / Scrum Master (Contract)

New York, NY
October 2014 – March 2015

- Led IT outsourcing initiative for Axis Capital, overseeing vendor management and execution.
- Served as Scrum Master for Scholastic's Enterprise Content Management System Release Train.
- Delivered internal Agile training to upskill non-billable bench resources within Slalom.

MATRIX Resources

Delivery Manager / Scrum Master (Contract)

Atlanta, GA
January 2012 – October 2013

- Managed Agile delivery for the State of Michigan / Michigan Veterans Affairs Agency account.
- Ensured on-time Veterans Day launch of the michigan.gov/mvaa website.
- Scrum Master for Plant Information Center analytics project at Institute of Nuclear Power Operations.
- Delivered 104% of committed scope on time for a data integration and reporting replatform initiative.

Smurfit WestRock

PMO Project Manager / Scrum Master

Atlanta, GA
June 2011 – December 2011

- Managed Agile transformation during the Smurfit Stone Container Corporation acquisition.
- Oversaw integration initiatives with cross-functional teams of FTEs and contract professionals.

Munich Reinsurance America

PMO Project Manager

Atlanta, GA
September 2005 – May 2011

- Supported reinsurance project efforts focusing on underwriting, accounting, and treaty management.
- Developed processes, artifacts and training materials for the PMO, initiating their Agile transformation.
- Project managed the LUNA initiative, unifying 2 disparate US and Canadian underwriting systems.
- Reduced underwriting costs by 20% via resource reduction and elimination of third-party licensing fees.

Certifications

- Project Management Professional (PMP)
- Certified Scrum Professional - Scrum Master (CSP-SM)
- Certified Scrum Professional - Product Owner (CSP-PO)
- SAFe 5.0 Practice Consultant (SPC)

Skills

- Tools: Jira, Confluence, ChatGPT, Python, SQL, Slack, Teams, Miro
- Methods: Agile, SAFe, Scrum, Kanban, Waterfall-Hybrid
- Leadership: PMO Leadership, Agile Transformation, AI Adoption, Process Automation